# Agenda Item 9A



**DATE:** February 6, 2025

- TO: Library Board, Pima County Public Library Pima County Board of Supervisors Pima County Administration Friends of the Pima County Public Library, Board of Directors Friends of the Arivaca Library, Board of Directors Friends of the W. Anne Gibson-Esmond Station Library, Board of Directors Friends of the Kirk-Bear Canyon Library, Board of Directors Friends of the Oro Valley Public Library, Board of Directors Friends of the Pima-Green Valley Library, Board of Directors Pima Library Foundation, Board of Directors
- **FROM:** Holly Schaffer, Community Relations Manager Reneé Bibby, Library Services Manager *Communications and Systems Office*

#### SUBJECT: Communications & Systems Office Report, December and January

Samantha N. in the Library's Community Engagement Office continues to write well-researched and -written blog posts. She is a member of the Nuestras Raíces Team and her posts make a great addition to the team's webpage. Her most recent post was about <u>Las Posadas</u>. She's previously written about Día de Muertos, El Grito, and poinsettias.

Morgen D. of the Synapse Team wrote a very touching and informative blog post about eating disorders and the holiday season: <u>Nourish yourself with kindness and self-respect.</u>

It's the end of the year... and with it comes plenty of "Best of" and "Looking back at the year" lists from readers and critics alike. Here are some that may be of interest:

- Taking home the prize 2024 award winners!
- El Rio Book Club 2024
- Have you read these 2024 memoirs?
- <u>School Library Journal's Best YA Books of 2024</u>
- Best Selling Manga 2024

Our most recent Arizona Daily Star columns – by Victoria Manriquez and John Cafiero – explore the use of social media in promoting the library and loving and working in libraries since the age of 6, respectively:

- Connecting with the community through memes and TikToks
- Self Portrait in Six Libraries

Looking for something new to read? Take a look at some of Lit Hub's most anticipated books of 2025. This list is for books coming out in January 2025. Check our website for future months!

Consider joining a book club in 2025! We host in-person and virtual events at eleven libraries!

## **MEDIA RELATIONS**

#### **MEDIA OUTCOMES**

Suppressing ideas today will have lasting effects				
Mia Kortright	Pima County FYI	11/22/2024		
We Recommend: 4 books that	t spread awareness about adop	<u>tion</u>		
Ravenous Readers/PCPL	Arizona Daily Star	11/23/2024		
This local librarian talks about	t our right to read			
Bill Finley	Arizona Daily Star	11/24/2024		
Tucson Rodeo Foundation do	nates books to promote literac	Y		
Zachary Jackson	KVOA News 4	11/26/2024		
We Recommend: 4 unconvent	tional children's books to check	out		
Ravenous Readers/PCPL	Arizona Daily Star	11/30/2024		
Suppressing ideas today will	have lasting effects			
Mia Kortright	Pima County eScoop	12/6/2024		
We Recommend: Four books	to check out			
Ravenous Readers/PCPL	Arizona Daily Star	12/7/2024		
We Recommend: Four books featuring characters who set an example				
Ravenous Readers/PCPL	Arizona Daily Star	12/7/2024		
Empty Shelves, Full House				
Newsroom	The Daily Wildcat	12/12/2024		
Home viewing for the holiday	rs from Kanopy			
Mia Kortright	Pima County FYI	12/13/2024		
We Recommend: 4 holiday-themed mystery books				
Ravenous Readers/PCPL	Arizona Daily Star	12/15/2024		
Connecting with the community through memes and TikToks				
Victoria Manriquez/PCPL	Arizona Daily Star	12/15/2024		
The seeds of community thrive in the library				
Mort Rosenblum	Arizona Daily Star	12/20/2024		
Letter: Literacy and Libraries				
Judi Moreillon	Arizona Daily Star	12/24/2024		
Nourish yourself with kindness and respect				
Mia Kortright	Pima County FYI	12/27/2024		

We Recommend: The best books of 2024, according to Book Riot				
Ravenous Readers/PCPL	Arizona Daily STar	12/27/2024		
Connecting community through memes and TikToks				
Mia Kortright	Pima County eScoop	1/3/2025		
We Recommend: Relax with t	hese cozy books			
Ravenous Readers/PCPL	Arizona Daily Star	1/5/2025		
Want to share seeds with the	Seed Library? Here's how!			
Mia Kortright	Pima County FYI	1/10/2025		
We Recommend: Four memoirs from 2024				
Ravenous Readers/PCPL	Arizona Daily Star	1/12/2025		
Don't miss this performance for the Lunar New Year				
Mia Kortright	Pima County eScoop	1/17/2025		
Nine Gems to be honored at Jan 21 Board meeting				
Mia Kortright	Pima County newsroom	1/17/2025		
Self portrait in six libraries				
John Cafiero / PCPL	Arizona Daily Star	1/18/2025		
We Recommend: New mental health and wellness books for teens				
Ravenous Readres/PCPL	Arizona Daily Star	1/18/2025		

#### MEDIA RELEASES

#### Limited edition library cards are in! Sent 1/21/2025

#### SAVANNAH MESSAGES SENT TO PCPL CUSTOMERS

Open rates vary from industry to industry, but according to current 2022 digital marketing stats, the average open rate for arts/culture/entertainment (the most comparable to library services) is 17.79%.

Bedtime Stories A fascinationg with hibernation • 12/6/2024 • OPEN RATE 77%	PageTurners & Rainbow Reads tagged list Tomorrow! Annual Author Talk • 12/6/2024 • OPEN RATE 70%	PageTurners, Digitarians, Transitionals Tis the season to solve murder! • 12/13/2024 • OPEN RATE 84%	All This month from the Nuestras Raíces Team • 12/17/2024 • OPEN RATE 69%
Bright Futures Jump into these books in 2025! • 12/20/2024 • OPEN RATE 42%	BCN Kirk-Bear Canyon Library WE'RE OPEN! • 12/26/2024 • OPEN RATE 70%	Audiophiles, Dependables <b>Favorites!</b> • 12/27/2024 • OPEN RATE <b>63%</b>	Suggest a Purchase customers Suggest a Purchase at your library: We've made a change • 12/31/2024 • OPEN RATE <b>98%</b>
All This month from the Seed Library Team! • 12/31/2024 • OPEN RATE <b>76%</b>	Bedtime Stories The legacy of Dr. Martin Luther King, Jr. • 1/3/2025 • OPEN RATE <b>55%</b>	Grants & nonprofits New year, new grant opportunities! • 1/3/2025 • OPEN RATE 67%%	All PLAZA Mobile Market Kicking off a New Year! • 1/5/2025 • OPEN RATE <b>57%</b>
All Brought to you by the Nuestras Raíces Team! • 1/7/2025 • OPEN RATE 72%	PageTurners, Digitarians, Transitionals In the deep and dark woods • 1/10/2025 • OPEN RATE 71%	All Brought to you by the Biblio Lotus Team! • 1/14/2025 • OPEN RATE 69%	All Limited-edition library cards are in! • 1/15/2025 • OPEN RATE 79%
Ignite business Your January business news! • 1/15/2025 • OPEN RATE 48%	Bright Futures Best of find your next favorite! • 1/17/2025 • OPEN RATE 65%		



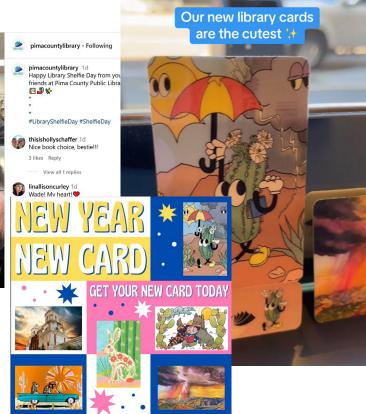


SOCIAL MEDIA PERFORMANCE

FACEBOOK	<b>TIKTOK</b>	INSTAGRAM
56	<b>12</b>	55
NUMBER OF POSTS	NUMBER OF POSTS	NUMBER OF POSTS
<b>16.7K</b>	<b>39K</b>	<b>26.2</b> K
OVERALL REACH	VIDEO VIEWS	OVERALL REACH
<b>2.3K</b>	1,773	<b>4.9K</b>
CONTENT INTERACTIONS		CONTENT INTERACTIONS
<b>5K</b>	<b>5.3K</b>	<b>10.9K</b>
HIGHEST REACH		HIGHEST REACH
MANHINE AND LODGE	<b>416</b> MOST LIKED	When someone asks you what you do for fun but you're just a chill guy
Our front desk staff greeting patrons that walk into the library $\ominus$		- who loves going to the library
	BOCKNOBILE	
		♥ Q ♥ □   ₩ ₩ 170 likes December 18, 2024
	·····	Add a comment

Click the photo above to view the TikTok





### **WEBSITE**

### WEBSITE CARDS

175 Staff Lists Cards

51 Event Cards

### **BLOGS**

# 24 Blogs

Connecting with the community through memes and <u>TikToks!</u> Self Portrait in Six Libraries

# PAGES

**13** Page Updates

6 designed

Many Nations

## BOOKLISTS

**12%** Booklist Clickthrough A top book list Christmas Books for Teens and 2024 Staff Picks!

#### **MESSAGE BEE**

**138,198** Messages Sent **73.80%** Open Rate

### **EVENTS**

1,655 Hosted Events 65,679 Event Pageviews 8.23% Event Clickthroughs

# WEBSITE FEEDBACK

**36** Customer Support Interactions