

DATE: November 7, 2024

TO: Library Board, Pima County Public Library
Pima County Board of Supervisors
Pima County Administration
Friends of the Pima County Public Library, Board of Directors
Friends of the Arivaca Library, Board of Directors
Friends of the Esmond Station Library, Board of Directors
Friends of the Kirk-Bear Canyon Library, Board of Directors
Friends of the Oro Valley Public Library, Board of Directors
Friends of the Pima-Green Valley Library, Board of Directors
Pima Library Foundation, Board of Directors

FROM: Amber D. Mathewson
Library Director

SUBJECT: Director and Support Services Report – October, 2024

Director's Update:

Attended the Arizona Library Leader's Summit and Arizona Library Association Conference in Scottsdale October 15-18.

Topics of note from the Leader's Summit:

1. AI and the implications for library staff and public services
2. Priorities of Arizona Libraries since 2014 including but not limited to supporting Early Childhood Literacy, training new leaders, statewide collaborations (cards, marketing, interlibrary loan and resource sharing) – Marketing, training and AI initiatives were favored for the coming years.

Topics of interest from AzLA:

1. Collaborations for Community Lead Dialogs
2. Redefining Access with a Self-Service Library
3. Empowering Future Librarians
4. Impactful wayfinding in Libraries
5. AZ Talking Book Library
6. Generative AI in the Library
7. Opening Keynote Mychal Threats; Closing Secretary of State Adrian Fontes

Staff attending AzLA: Morgen Daniels – First time attendee
Kaitlyn Sparks – AzLA Conference Committee
Kate DeMeester-Lane – Presenter
Renee Bibby; Hassael Cazesuz; Victoria Manriquez – preconference presenters
Em DeMeester-Lane – attendee
Brie Chillious – Outreach Services Award Winner!
Cintia Ramirez – did not attend, however she won a Louise Stephens Memorial Scholarship

Attended the Master's Advisory Committee Meeting for the School of Information – University of Arizona.

Support Services – Kate DeMeester-Lane, Library Services Manager

During October, I was fortunate to attend the annual Arizona Library Association conference, and to present on our partnership with OverDrive to provide digital materials for the community. Since circulation has been increasingly digital since 2020, we have focused more attention on our digital collections and our digital budgets. Sharing our strategies with the broader Arizona library community was a valuable opportunity.

Collection Development/Technical Services/Delivery – Victoria Salajko, Librarian III

This month, Pima County Public Library cardholders can now access new content in Kanopy, a digital streaming service for movies and shows. This includes content from major suppliers MGM, MHz, and Warner Bros. At first, this content was blocked to PCPL users, due to its high cost. Recently, Kanopy changed its access model, using tickets instead of credits. This allowed PCPL to unblock this content, now allowing full access to Kanopy's catalog, to our cardholders. With the old credit model, library users could access a set number of films each month, with the cost to the library varying based on what cardholders chose to watch. To avoid overspending, we were unable to supply the more expensive films through Kanopy. Now, with the ticket model, customers receive the same number of tickets each month, with films requiring varying numbers of tickets to play. Inexpensive films will use 1 ticket, more expensive films may use 4 tickets. This new model allows us to provide increased content, without increased cost.

Our Technical Services Team (TSV) met with staff at the Bear Canyon Library, to support them with their upcoming temporary closure, for building maintenance. No date has been set for this closure, but we are making preparations now, to ensure a smooth transition for their customers and staff. Public libraries have a dynamic flow of materials in and out of their facility every day. TSV assists the branch in making decisions for managing the delivery of new books and other materials, serials like newspapers and magazines, the materials arriving for their hold shelf, Interlibrary Loan Materials, and more. We customize the plan for managing the start and stop of movement for these key resources, based on the length of the closure, and the needs of the community.

Unexpected Library Closures:				
9/26/2024	Martha Cooper	Plumbing Issues	Less than half Day	Early closure 5:15
9/30/2024	Santa Rosa	Not enough staffing	Multiple Days	for a few days only. Back to full days as of 10/3/24
10/3/2024	Santa Rosa	No Electricity	Less than half Day	closing early at 4pm
10/11/2024	Salazar- Ajo	Not enough staffing	Extended Period	Ongoing until staff increase, closed for lunch daily 1-2pm
10/16/2024	Southwest	Not enough staffing	Lunch 1 hr	