
DATE: June 6, 2024

TO: Library Board, Pima County Public Library

Pima County Board of Supervisors
Pima County Administration
Friends of the Pima County Public Library, Board of Directors
Friends of the Arivaca Library, Board of Directors
Friends of the Esmond Station Library, Board of Directors
Friends of the Kirk-Bear Canyon Library, Board of Directors
Friends of the Oro Valley Public Library, Board of Directors
Friends of the Pima-Green Valley Library, Board of Directors
Pima Library Foundation, Board of Directors

FROM: Marissa Alcorta
Deputy Library Director

SUBJECT: Public Services Report – May 2024

Library Services Manager – Paulina Aguirre-Clinch

This month I had the privilege of presenting on the Library's Code of Conduct as part of the onboarding training (Service U) for new staff. I felt fortunate to have been able to present this class with the branch manager of our Sam Lena – South Tucson Library, Lu, who is incredibly smart, thoughtful, and conscientious. It was a great opportunity to meet some of the new staff throughout the library system.

I met with our soon-to-be retired Deputy Director of Community Engagement, Karyn, to talk about my responsibilities as I am rejoining the Tucson Festival of Books Steering Committee and overseeing the library's participation for this coming year. In the past, I have helped coordinate authors at the tent, but this will be the first year, I help support all our activities at the festival (teen tent and Bookmobile). I am looking forward to the challenge.

Library Services Manager – Ken Zambos

During the month of May, I visited and worked with managers and staff from the six libraries I directly support. I have also met with staff from Pima County Facilities and other members of Library Administration in efforts to support ongoing renovations and remodels. I completed training provided by a contracted vendor to help improve the implementation and adoption of newly installed occupancy sensors at some of our library locations. I also worked with a handful of managers from across the library system on processing data collected from our pilot data tracking survey. This survey was intended to capture and process data related to direct customer service interactions and future iterations of it will hopefully result in an improvement over current data tracking practices.

Library Services Manager – Alina Rowe

This month I helped navigate coverage for branches with the help of the Santa Rosa Team! Big thank you to the SRO staff!

I joined our new deputy director on a visit to the Oro Valley branch to discuss their facilities and furniture requests.

Helped coordinate celebrations of recent staff graduations and retirements at the Joel Valdez branch.

Library Services Manager – Em Demeester-Lane

May has been a busy month! I started the month having the pleasure of attending the Library Board retreat at Valencia Library on the 4th. I really enjoyed getting to connect with the board a little more deeply and having an opportunity to connect with the Friends group particularly the Kirk Bear Canyon Friends as I oversee that branch. I also met with three different library systems to speak more about implementing Restorative Practices in their library systems. I met leaders from Minneapolis Public, the Carnegie Library of Pittsburgh and Allen County Library system in Ft Wayne Indiana. I was able to connect with these librarians last month at PLA and it's been heartening to hear that PCPL remains a leading library for this work.

In my more day-to-day duties, I worked with managers to review their annual furniture and facilities requests, covered desk and in-charge duties at El Rio and Valencia Libraries and have been training and on-boarding PCPL's newest Librarian III, Lorenia Diaz who is co-managing at Main during Richard Elias Mission Library's remodel.

Library Services Manager – Vicki Lázaro

I spent the month supporting our organization by welcoming in our new Dusenberry-River Library Manager, Mikel Stone. Mikel Stone, who transferred from being a co-Manager at Main Library, is getting settled in at River, building his relationships with the staff and looking forward to this new adventure.

While SRO has been closed, the staff has been a great help at other branches and Manager Heather Severson has been shadowing different Managers at different branches to help her transition into her role as SRO Manager. She has greatly appreciated this opportunity for mentorship. I also have been providing in-person and Teams video check-ins with Miller-Golf Links, Dusenberry-River, Wheeler Taft Abbett Sr. and Santa Rosa Libraries. Miller-Golf Links Library is now open after it underwent a beautiful remodel of the staff room that the team is very excited about.

Supporting administration by assisting branches by attending and/or participating in the Furniture & Facilities Meetings, Vulnerable Populations Team, Collaborative Action Team Meetings, Policy Review Team meetings, Library Advisory Board Retreat, PRIDE Affinity Team, Library Planning Task Force and Public Service Manager Meetings. As the administrative lead of the PRIDE team, we are planning to have local artist designed coloring pages for June, the first of its kind at PCPL: the Trans Academy Virtual Reality Event in June and our Author Talk in October.

Lots of celebrations this month! Attending the Board of Supervisor's Meeting to see staff honored in different ways, such as GEMS. Celebrating fellow staff who are graduating with a Masters Degree in Library and Information Science. Also celebrating staff with employment milestones with PCPL, this includes retirements.

Supporting my professional development in my Library Services Manager role by attending webinars such Managing Fatigue: I Don't think I Have Any More To Give.", LGBTQA+ Equity Training, and Ryan Dowd's Webinar: Understanding Addiction: A Conversation with Dr. Nicholas Christian.

District 1 – Supervisor Rex Scott

Dewhirst–Catalina Library – Christine Dykgraaf

Spring is here and many of the snowbirds no longer are. That does not mean we aren't busy! May blew a lot of cool programs into the library and adults and kids alike came to play. The Senior Tea

program on 2nd and 4th Thursdays has taken on cultural themes: this May we led a Thai Tea Time and a Persian Tea Time with proper props, music, and tasty treats. We still struggle to get a solid Lego Time crowd, but our wooden train play time is a big hit. Also for adults was the first of three-part Online Safety series led by our LTA, Michael McDonald. Scam Alert! For teens and tweens we had a paint a pet rock program that, well, rocked! Younger kids had a chance to read some poems from *The Dirt Book* and read the picture book *Mighty Mole* and *Super Soil* before penning some odes to earthly creatures of their own. Real live worms and pill bugs inspired close attention. We are gearing up for the Summer Learning theme of *Adventure Begins at Your Library*. We will teach be focusing on hands on crafts in June and teaching cursive to kids and teens in two differently paced classes in July.

Dusenberry-River Library – Mikel Stone

Dusenberry-River Branch Library continues to be a bustling center of the community, primarily serving a lively mix of older adults, young families, and an often-noisy after-school crowd. In mid-April, the staff and community welcomed Mikel Stone as the new Managing Librarian at this location, and he is settling in seamlessly as of this writing.

May at River was packed with library programs. For our adult crowd we hosted local Author Dr. Nooshie Motaref and her *How to Write Your Memoir* workshop, which was met with an enthusiastic audience. We also hosted the Pima County Master Gardeners for their monthly class, and the room was full for *Art in the Afternoon*, a popular program lead by docents from the Tucson Museum of Art.

For the youth we've been hosting afternoon programming, to help with end of the school year stress. One notable success was the popular *Magical Mayhem Party* produced by our Tween Librarian, Hilary Taber. Wand making and decorating, slime potion "brewing" and some magical snacks all but ensured that this was a runaway hit with the youth.

Our very popular *Read to a Dog* program continues to bring in youth and families, and our regular dog ambassadors, Merlin, Nanook, and Doc are all very good dogs. And in greatly anticipated news, we will be welcoming back all-time audience favorite, the wiry-haired Fiona the terrier. We are excited to have her back and can't wait for the kids to meet her (again).

Nanini Library – Caitlin Burns

Nanini hosted *Make Way for Books' Story School* program. During the eleven sessions at the library, children and their caregivers read books, sang songs, engaged in early literacy activities, and received free books. Twenty-two families completed this free, bilingual program.

Nanini launched a new program called *Teen Tech Tutors*. A teen volunteer works one-on-one with customers, answering questions, and helping them use mobile devices. This program gives teen volunteers experience teaching and working with the public, while providing much needed assistance to our adult customers who need help with technology.

This May Nanini celebrated another impactful year with our group of dedicated Teen Advisory Board members at an end of year celebration. Each teen was acknowledged for their hours of work and given a certificate and small appreciation gift. As a group they donated over 90 hours of their time to their community through the library while also practicing much needed soft skills like communication, leadership, and teamwork.

Oro Valley Public Library – Kaitlyn Sparks

In May, youth services staff were gearing up for our Summer Learning Program and took a short break from regular children's programming. During the short break, we had 150 5th grade students from Basis North visit us for a tour and information about library resources; many were excited when our Tween Librarian showed them how to use Brainfuse for help with their studies. More than half of the students did not already have library cards, and we were able to get them cards so they could check out a few books at the end of their tour.

At the end of the month, we started Ready, Set, School! 12 students enrolled in the 8-week program with their caregivers to help them both prepare for kindergarten in the fall. Our Teen Advisory Board is still meeting and preparing for our Summer Learning Kickoff party which will be Saturday, June 1!

We noticed that many of our winter visitors left at the end of April/beginning of May and our Adult Fiction and Mystery shelves are bursting at the seams with all the books they returned. We spent quite a bit of time on collection maintenance this month and were able to share some of the triplicate copies with other locations.

We had a great art class for adults on Koi Fish Watercolor & Salt Art. Participants told staff that they really enjoyed the program, and several mentioned some of our other programs they'd come to the library for lately. One told us that "the library has such wonderful offerings for activities – writer's, poetry circle, etc." She said that libraries changed her life when she was a kid and "from the bottom of my heart, thank you, and I appreciate it." Oro Valley is hosting author, Elaine A. Powers for our Writer in Residence program for the entire summer. Patrons can make one-on-one appointments with her every Monday, and so far, all appointments have been filled up.

District 2 – Supervisor Matt Heinz

Eckstrom-Columbus Library – Kelly Wilson

May flowers are bloom at Eckstrom Columbus Library. The kids are all very excited for the Summer Break that is upon us.

Chess club wrapped up for the Season with a fun-filled and well attended tournament. People of all ages and abilities have been participating weekly and enjoyed the culmination of an engaging year of chess. We finished up Homework Help sessions for the school year with many a last-minute project getting accomplished under the wire, while Crafternoons continue to draw a wonderful group of creatives every week. Snack time provided by the Community Food Bank of Southern Arizona consistently serves over 40 children a day.

Our two weekly storytimes are very well attended and greatly appreciated. Winston the Bulldog provided us with his final Read to a Dog this month. Although we are sad to see Winston move on, we hope to find a new canine reading friend for our young readers very soon. One of our regular teens who has struggled with housing and school attendance finally found his right fit with a new school and is regularly attending high school. Staff who have been supporting him in his efforts to find some stability over these past months are thrilled to see his success.

Our monthly yoga continues to draw a regular group along with our Eclectic Readers Book Club. The displays for our Mental Health Awareness and Asian American Hawaiian Native Pacific Islander Month both saw a lot of community interest and check outs. Bi-lingual job help is always a great resource for those needing some extra support in their job searching. Our Homeless Resource Navigator and bi-monthly Addiction Resource and Help table both bring much needed assistance to our community.

Quincie Douglas Library – Lois Miller

We've had a lot going on at Quincie Douglas Library during the month of May! On Saturday, May 4th we had a "May the Fourth be With You" Star Wars Crafternoon for children and families. It was very well attended, and included Star Wars themed snacks and crafts.

Our children's librarian also hosted a storytime and library tour for 28 1st and 3rd grade students from Hollinger Elementary School. Miss Brie showed them the Buffalo Soldiers display, the Frank De La Cruz Collection and more! She taught them about using Libby and Hoopla from the 3-library. They also got library cards and were excited to learn about Quincie Douglas, our library's namesake.

Quincie Douglas will be featured in Ward 5's newsletter next month. Ward 5 council member Richard Fimbres will feature the importance of libraries in the newsletter.

Other programs for children include the Lego Club which meets every other Saturday from 2-4pm, and our regularly scheduled Toddler Storytimes on Tuesday mornings. Other children's programs include a mindfulness workshop from the Koru Multicultural Center, and a singing workshop from Mama Coal Country Singing.

Teens enjoyed a Skin 101 class taught by naturopath Dr. Alexandra Porter. She taught teens how to care for their skin from the inside out.

Adults learned how to raise and take care of Backyard Chickens on Friday, May 17th. Presenter Emy brought in live chickens, and children were able to hold them and take selfies with them which was a big hit.

In addition to these programs, we have been checking out lots of culture passes to venues around town, and giving out snacks from the Community Food Bank every day between 2 and 4pm. Additionally, our Spanish basic computer classes and GED classes taught by Literacy Connects volunteers have been well attended and appreciated by the community.

Sahuarita Library – Betsy Langley

We've got new summer blooms in our Seed Library garden, including squash, cumin, peppers and basil!

Children's staff have been busy preparing for Summer Learning programs and developing publicity materials to engage with community members. Our Children's Librarian also visited schools earlier this month to participate in Career Day and had the opportunity to share information about what it's like to work in a public library and a school library. The Portable Planetarium will be here May 29 to help us kick off summer activities.

We began a partnership with a local organization, Valley Assistance Services, offering meeting room space for one of their volunteers to come in on a weekly basis for drop-in help related to rent, mortgage and utilities payment assistance, as well as applying for benefits, AHCCS, SNAP and local workforce and transportation services.

English Language classes facilitated by Literacy Connects wrapped up this month with 20 participants celebrating their accomplishments this session. Our adult crafting and cookies program has developed a core group of individuals (and one tagalong baby) who've enjoyed connecting with each other while working on personal projects. Our book club read and discussed *Waking Lions* by Ayelet Gundar-Goshen.

Students are in finals mode and getting excited for the end of the school year. We are planning a movie screening of *Back to the Future* with snacks on May 23 to celebrate the start of summer!

Sam Lena–South Tucson Library – Lu Guerrero

In May, the musical group Hardscrabble Road Duo played to a group of over 20 children of varying ages. The interactive show containing classic songs, spanning as far back as the 50s, had the young audience clapping and singing along. Literacy Connects' ELAA classes ended their Spring session this month. Students were excited to hear that a new session will resume in July for the summer. Job Search Help programming has switched from Fridays to Mondays, responding to a lack of community response at the end of the week. One former Job Help customer's story has unexpectedly reunited them with library staff at Sam Lena-South Tucson Library! Staff is happy to see the library's new security guard join the staff, after months of connecting with the library for Job Help support.

The City of South Tucson and City of Tucson held a joint community forum in the library's meeting room this month to gather feedback from small business owners in the area. Their focus was surveying business owners about their thoughts on the plans for Tucson Norte-Sur HCT. Sixty participants attended the event, many sharing their thoughts and expressing interest in following the development of the project.

Community Resource Navigator, Karl Wagner collaborated with Valerie ElGhaouti, with VoteRiders, to assist customers in registering for their Voter ID Cards. Within a two-hour visit, they spoke to eleven visitors interested in registering. Karl hopes to continue searching for opportunities to collaborate, onsite, with partner organizations.

Santa Rosa Library – Heather Severson

The Santa Rosa Library has been closed for post-fire remediation since March 28. Staff Members Michaela Grady, Madison Griego, Angelina Mendibles, Edelyn Peña, Cintia Ramirez, Cindy Sanger, Elma Schaffer, Heather Severson, and Brianna Velador were redeployed to serve at Dusenberry-River, Eckstrom-Columbus, El Rio, Joel D. Valdez Main Library, Murphy Wilmot, Oro Valley, Quincie Douglas, Sam Lena South Tucson, Southwest, Tech Services, Valencia, W. Anne Gibson Esmond Station, Wheeler Taft Abbett and Woods Memorial Libraries. Host libraries made SRO staff feel welcome, and shared many ideas and practices that will benefit the Santa Rosa community upon our return.

The fire occurred after the new manager's third day on the job. Heather was able to shadow several branch managers, who generously shared a great deal of pragmatic and inspirational information. This was a wonderful professional development opportunity, a kind of accelerated Mentor Match Program. Special thanks to the following managers for their kindness and excellent advice: Tara Foxx-Lupo, Sam Hennig, Kathy Konecny, Mary McKinney, Chinyere Olumba, Ivonne Ramirez, Kaitlyn Sparks, Mikel Stone, and Kelly Wilson. Special thanks to staff members at all the host libraries for the wonderful welcome, and for answering so many questions!

While the library was closed, the Santa Rosa Recreation Center hosted several library programs. Santino Almazan, the center's director, and staff members Antonia K., Lupita J. and Manuel T. went above and beyond to ensure that everyone felt welcomed and assisted the SRO staff in setting up the programs. Fifteen artists participated in the The Drawing Studio's Try-it! Pastel program on 5/8/2024. Eight children participated in Dari Johnson's Yoga Storytime on 5/10/2024. Fifteen patrons participated in Martha Underwood's Jewelry Making program on 5/15/2024. Twenty people participated in Dari Johnson's Yoga Storytime on 5/17/2024.

When SRO staff visited the Rec Center for the school-age programs, they were greeted with open arms by SRO's regular young patrons, whose disappointment at the library's closure was palpable. The children, who had formed a strong bond with the Santa Rosa Library staff, were eager to know when the library would reopen. Their concern was not just about the books but also the sense of community and belonging they found there. The Santa Rosa Recreation Center waived the daily fee for the children so they could stay there while waiting for their parents to pick them up. Families that participated in yoga storytime appreciated that the library still offered the programs at the Rec Center. They enjoyed the yoga storytime and wanted to know when the library would be open again and if there would be more yoga and storytime programs.

The children's enthusiasm for the library's presence at the Rec Center was infectious. They were fully engaged in the Jewelry Making program, their eyes sparkling with excitement as they designed their own bracelets. The joy they felt in this creative process was evident in their fantastic creations, some even making more than one. This was a clear testament to the positive impact of these programs on their lives.

During the Try-it Pastel, Library Associate Elma Shaffer observed that some children were unsure at first if they could create beautiful art pieces, but in the end, they surprised her with their colorful and detailed creations. They all had a chance to share at the end and were very proud of what they had learned and could create.

District 3 – Dr. Sylvia M. Lee

Caviglia-Arivaca Library – Jodi Ohlson

This month the Caviglia Arivaca Teen Advisory Board (TAB) decided to create some fun family competition with *Parent Teen Gaming* in the meeting room. Video games were projected onto a large screen, and it was great to see (and hear!) the excitement in the room. TAB continues to work with the Arivaca Pollinators Pathway Project, and has been strategizing on different ways to earn money for future projects. One of the TAB teens will be working at the library this summer, which will be a real help for Summer Learning activities.

Staff have been able to visit Sopori, San Fernando and the Arivaca Preschool this month, bringing activities, books, and information about Summer Learning and joining our TAB group. TAB has requested to keep meeting throughout the summer, which will provide opportunities for volunteering and group planning for the fall.

Flowing Wells Library – Angie Grischkowsky

Things are heating up at Flowing Wells! On May 11 we hosted the Brain Bus from the Center for Neurosciences Foundation, as well as a Brain Anatomy program for kids and teens to teach the community about our wild, weird, and wonderful brains! This brought in a lot of extra patrons on an otherwise quiet Saturday morning, and we have PCPL's own Synapse Team to thank for it! On May 16 we had a Daytime Moon Viewing where our patrons could try out our brand new Orion Astroblast Telescope, donated to us by the Tucson Amateur Astronomy Society. TAAS members were on hand to show us how to use the scope and answer questions about astronomy. They also brought along a sunscope, allowing everyone a rare opportunity to safely view our magnified sun!

In mid-May we began a soft launch of our Summer Learning program, with reading trackers and events calendars available to pick up. We also began a wildly successful ongoing scavenger hunt for kids, tweens and teens. These age groups have been scouring the Children's and Teens areas to find hidden cards of staff members' pets, a la Pokemon. And our children's librarian stayed extra busy this month doing end-of-school-year outreach to all the local schools, letting kids know all

about the fabulous events they can expect at the library over the summer. Summer Learning officially begins on June 1 – stay tuned!

Recently we've had requests for adult social events, so we have begun the planning process for a program or two to appeal to our adult populations. More info to come.

Finally, our usual roster of events (story times, computer help, health insurance sign-up, Read to a Dog, and Crochet & Knitting Club) continued throughout the month, with the exception of the English Language Classes from Literacy Connects, which completed their spring quarter. English Class will be back for summer quarter in July.

Salazar-Ajo Library – Daniela Buchberger

May breezed right by us here in Ajo and the library was busy. Families and children of all ages participated in our Wednesday afternoon program and continued to provide positive feedback about the variety and salience of the programming offered here at this library.

Families arrived on Fridays to join us either for Yoga and Story time or once a month for Garden Discovery Days with the University of Arizona's Cooperative Extension facilitated by a Master Gardener. May's Garden Discovery Day brought the Salazar-Ajo additional visitors from the First Things First Pima South Regional Council and the University of Arizona Cooperative Extension. The collaboration between these two agencies and the library has offered families additional resources and an opportunity to connect to other community members and build relationships. A senior member of the public shared with staff that she chooses to use the library on Friday mornings because it brings her joy to hear all the singing, laughing and reading together.

May is Mental Health Awareness Month. Patrons were delighted to find readily available mental health resources in multiple languages and reading levels on display at the Salazar-Ajo Library.

The Ajo DVD collection, a local browsing only collection received a large shipment of new movies for the community to enjoy. Ajo's distance to other communities creates a need of localized resources readily available within its boundaries and the Salazar-Ajo Library has many of those resources to offer.

Wheeler Taft Abbott, Sr. Library – Sam Hennig

This month at the Abbott Library, we have been gearing up for an adventurous summer. Children's services staff have distributed flyers to preschools and elementary schools and to our community partners, Picture Rocks Community Center and the Marana Food Bank, in our service area. We will continue our storytimes, read to a dog program and homework help throughout the summer. Each week, there will be special programs and activities for different age groups throughout the library to keep our community engaged!

Teen Services accomplished a lot during the month of May. Teen Advisory Board finally put into motion the 3D printer seek-and-find program they have been working on since October; the event was also the capstone to Teen Advisory Board as volunteer opportunities change over to focusing on Summer Learning Volunteers from May to August. The library hosted a well-attended Summer Celebration Water Party on the 17th as a way to celebrate the coming end of the school year without competing with the various graduation celebrations our patrons will be involved in during the last week of school. We have contacted various schools to share our Teen Summer Learning programming and have a teen volunteer summer learning orientation planned on the 28th that has been so successful that we had prospective volunteers and parents who attend other libraries contacting the Young Adult's librarian to ask for more information on other library's volunteering programming. Teen services staff also participated in the Synapse Team's push for Mental Health Awareness and created a display that has been browsed excessively over the course of this month. The last project Teen Services hopes to get into the end of May is using the Summer Learning Volunteers to help decorate the library for Summer Learning and to have them help provide more activities during our Summer Kickoff event on May 31st.

The Wheeler Taft Abbett Sr Library has a Genealogy Group that we have just started promoting as a library program. They have already seen an increase in attendance. Our 55+ Active Adult apartments that are next door to our branch started a small group also, and promoting our group to them via our newsletter will possibly merge the two groups.

Woods Memorial Library – Chinyere Olumba

As they say, “April showers bring May flowers”, it has been a blooming month. With our continuation to outreach with Amphi Pantera and the monthly distribution of Food and clothing through the Gospel Mission on the 4th Monday in each month. Another outreach opportunity was with Satori school where Woods Memorial teen librarian Victoria was able to give a tour and answer all questions.

This month *Maker's Mayhem*, a program that's held from 3-4:30 pm was a big hit with a steady number of 15 youth on May 8th, May 11th, and May 15th, for which they were able to create a bumble bee candy jar, and a turtle acrylic paint project. The youth were able to also create on May 1st a Star Wars light saber for Star Wars Day (May the 4th Be with You). The patrons were also able to participate in a Pinata Party on May 4th given by adult librarian CeCe and teen librarian Victoria, the party had 50 participants. And 8 library patrons participated in the Master Gardener class on May 20th.

Woods Memorial still has May 22nd *Maker's Mayhem* where all patrons will be able to create *Mickey Mouse splatter Art*. And May 29th *Watercolor Painting* with Martha Underwood. What has also started in May at Woods Memorial is the *Writers in Residence* program with Elaine a Powers, where patrons can sign up for an hour slot for one-on-one consultations, this program will end in July.

Also, in May, Woods continued to have its' *Read to a Dog* program, that has reached 71 patrons from May 1st – May 18th. As well as *Baby Time on Fridays, Homework Help, Job Help, and Snack Time*.

District 4 – Supervisor Steve Christy

W. Anne Gibson-Esmond Station – Mary McKinney

With appreciation to the Tucson Amateur Astronomy Association, Gibson-Esmond Station now has a telescope that patrons can check out. An observation session was held on May 14 to celebrate the new addition to the collection. The hands-on session invited attendees to get used to the new equipment and look up in the sky to see the moon.

Friends of the W. Anne Gibson-Esmond Station Library held an Open House at the library on Thursday, May 30 inviting attendees to get a library card, talk to the Friends, eat a piece of cake, and enjoy the beautiful view.

Joyner-Green Valley Library – Heather Tyndall

A new, twice-monthly program—*Arts and Crafts for Adults*—debuted in May at Joyner-Green Valley Library. Emalie, our Librarian I whose focus is on adult programs and services here, hopes participants enjoy not only exploring their creative sides through crafting, but also spending time socializing with peers in a welcoming environment. Without a doubt, the first two sessions were a success! One woman declared they should all be proud of their paint-spattered hands as a badge of the fun they'd had! Another said she plans to re-do the string-painting craft with her grandchildren the next time they visit.

In a prelude to a series of special Summer Learning Program events scheduled for June, educators from the Reid Park Zoo, accompanied by some traveling animal ambassadors, visited Joyner-Green Valley Library this month. Customers of all ages were delighted to meet and observe these critters while learning not only about how they survive in the desert, rain forest, and savanna habitats, but also how human actions affect their survival.

Joyner-Green Valley Library also welcomed a new community partner in May. A representative from Valley Assistance Services will be available in the library for three hours every Tuesday to connect customers with social services, community health resources, and workforce training. Other areas of help include rental, mortgage, and utility assistance, AHCCCS and SNAP benefits, resumé writing and job applications, transportation in Pima and Santa Cruz Counties, caregiver support, RN advocacy, socialization support groups, and more. We are so happy to be able to host on a weekly, walk-in basis such a valuable, local resource to members of our community.

Kirk-Bear Canyon Library – Christine Russell

Kirk-Bear Canyon Library bloomed in May. We have been trying to woo local teens, so our teen area saw a mountainous display with mountain bikes to celebrate National Bike Month. With a teen art corner and more programming around teens, we were able to restart our Teen Advisory Board program. We held two orientation sessions for the teens who will help us design programming and volunteer at the library.

It was a panoply of artistic endeavors in May. We showcased two amazing visual artists this month. In our glass display cases we highlighted the woodwork of Charlie Little, while our gallery displayed the delightful work of Francisco Norzagaray. On May 8th we hosted a harp and flute concert. On the crafty side, our *Cozy Crafters Collective* continued on Saturdays with all levels and all ages of knitters and crocheters coming together. Our favorite was a nine-year-old boy who had taught himself to crochet on YouTube and came to our program to teach his mom and others the skills he had learned.

Miller-Golf Links Library – Anna Lawrence

The Miller-Golf Links library hit the ground running after our three-week closure for the April remodel. On May 4, we hosted the Desert Harvesters who shared Samples and Stories of the Sonoran Desert with all ages of library patrons. Tweens and teens created pom-pom cactus decorations on May 8, and watched *The Princess Diaries* on May 18 as part of our ongoing Book vs. Movie club. Along with our regularly scheduled story times for toddlers and pre-school, our children's library staff hosted a Seed Sponge Storytime for ages 3 and up to teach children how to plant seeds and watch them grow; this special story time took place outdoors! Children also learned all about cars during the Beep! Beep! Story time presented by the Tucson Children's Museum. For adults at GLF, the library hosted a poetry reading with Lang Gore. On May 11, the Kindred team hosted a writing workshop entitled *Write On: Loss & Change* designed to help process life changes through reflection and critical thinking. Several patrons traveled from the other side of the city specifically for this event and gave glowing feedback.

Murphy-Wilmot Library – Kathy Konecny

On May 4th, 2024, the Murphy-Wilmot Library hosted the Brain Bus provided by the Center for Neurosciences Foundation. The outside activities involved science-based games and tests such as a corn-hole game testing eyesight, a braille activity to test your fingers, a mirror image activity to test your sense of direction, and various other activities. The outdoor event was attended by 38 adults and children. The indoor event, which was a presentation by UofA neuroscience students, had extra activities to teach about brain functions, and was attended by 21 adults and children. Of the 59 attendees, many adults and children voiced their enjoyment of the event."

District 5 – Supervisor Adelita Grijalva, Chair

Frank De La Cruz-El Pueblo Library – John Muñoz

ELP's biggest event this month was attending Apollo Middle School's year-end Eagles Nest event, meeting well over 150 students and their families. We brought one of the button makers from CEO and this was extremely popular for students and parents alike! We were also able to advertise our upcoming summer programs and check in with the school librarian about possible field trips to the library next semester. Apollo's 5 year grant for afterschool programming has ended, so we anticipate being able to provide many more services to students in the next school year. Otherwise, we are gearing up for summer learning and continuing a substantial weeding / analysis of our collection, including a visit from CDO to assess the satellite Frank De La Cruz collection we have here.

Himmel Park Library – Heather Ross

On May 22, Himmel Park Library looks forward to hosting Allan Tractenberg, a volunteer with the Tucson Police Department for *Scams Targeting Seniors*. This informative presentation promises to make our senior and caregiver populations aware of some of the most common scams the TPD is seeing right now. Seniors will also learn ways to prevent being victimized by a scam. Customers have expressed enthusiasm and gratitude to the library for arranging this program, saying that the information is "so necessary!" We are grateful to volunteers like Mr. Tractenberg for sharing their time and knowledge to improve the safety of our community.

Joel D. Valdez Main Library – Linde Furman/Lorenia Diaz

The monthly Grants Lab continues to be highly attended and well-received, with new faces showing up with questions each month. The Book Bike has officially trained and onboarded several new staff members who will be able to attend upcoming programs and expand the Book Bikes' reach.

Our Reference staff answered 569 information requests last month! We've trained several excellent new staff members on our systems, and we're beginning the process up reviewing and updating our FAQs and pat answers. Here is a note of thanks from a happy customer we served:

"Thank you for clearing up that mystery. We love our libraries, and our librarians!" - Patron K.G. via Ask a Librarian

The Our Space program is continuing to be a destination for our many community members experiencing food insecurity and homelessness. We are now seeing closer to 60 people per program, which is around 20 more people per program than one year ago. This month we had Gertie and the T.O. Boyz come and play some Willa music for our patrons, and we were joined by tablers from the Health Department.

As the school year winds down this month of May, some of our youth are finished their volunteer work, internship hours, and final visits to the library until they return next August. Teen volunteers and a youth intern worked with our young adult services staff to create a display on mental health, with May being designated as Mental Health Awareness Month. Books were selected from our collection that specifically relate to the teen experience around mental health challenges. The volunteers and intern are helping our branch transition into a summer destination for kids who may spend time in the library. They have been helping us prepare breakfast kits, clean out and organize the makerspace for summer programs and camps, and help develop future program ideas. We are excited that summer will soon be here and have been getting ready for the 2024 Summer Learning Program. We will be handing out free books for middle and high schoolers,

offer daily breakfast kits and weekend breakfast packs, hold various programs and short-term summer day camps, and have the makerspace open all day.

In children's, we offered four more sessions and concluded our first campaign in Quest: A Roleplaying Adventure. This imagination-centric roleplaying game provided tweens with an opportunity to practice teamwork, creative storytelling, and problem-solving in a fun, collaborative environment. The crew of five kids who signed on in the beginning attended faithfully, and we added another teammate who was able to attend a few of the May sessions. A roleplaying expert volunteer helped lead game sessions and assisted participants with gameplay. The kids enjoyed developing their characters' personalities and adding new abilities and powerful items to their arsenal. During their adventures, they swam with merfolk, climbed a giant tree and bargained with a dryad, outwitted pirates, saved trapped miners, and more! Because the attendees have expressed interest in continuing the program, we will be offering four one-shot sessions over the summer for anyone to join, and we hope that playing Quest during MegaMania will bring in even more participants in the future.

Southwest Library – Melissa Salazar

Southwest Library continues to see the rise in gate count numbers and culture pass checkouts with Summer Learning fast approaching. There was no children's programming for the month of May, but we continue to have our GED help and Homework help at the Branch. Southwest participated in an outreach event at Laura Banks Elementary on May 7th. We had a table with Seed Library material, bookmarks, free books, and even did some library card applications. May 28th the library also began passing out breakfast packs for the Summer Breakfast Program through the Community Food Bank

Valencia Library – Ivonne Ramirez

May 8th Valencia Library held a cultural program during its after-school Create Club to mark the annual MMIW Day of Remembrance. On this day, the group discussed how Native and Indigenous communities are responding to Missing and Murdered Indigenous Women (MMIW) through the jingle dress, an intertribal pow wow regalia and dance. This intergenerational program explored the history and the purpose of the jingle dress through videos, felt crafts, and storytelling.

Valencia Library also hosted several special programs for adults, including a Yoga series with library presenter Vivienne Uyeda, an informative program on Scams Targeting Seniors with Tucson Police Department Volunteer Allen Tractenberg, as well as our popular monthly crochet circle with Valencia Library staff.

The weekly Family Nutrition class with the UA Cooperative Extension and Valencia Library Storytime families continued through May and is expected to go through to the end of June. Families have been working on adding new ingredients to favorite recipes to incorporate whole grains and fresh fruits and vegetables for a healthy and child-friendly kitchen.

Bookmobile/Readrunners -- Ivonne Ramirez

BOOKBIKE

Readrunners services continue to grow and evolve. With the addition of the Valencia Library Bookbike to the readrunners services, the team is exploring community partnerships and special events to increase the visibility of the bookbike team and bringing book distribution to more community members.

DEPOSIT COLLECTION

This month the deposit collection team made a couple of visits to refresh titles in existing partner locations. The team has been working on merging the deposit collection and bookbike collection holdings in order to get more books in the hands of the community, and to have the proper shelving area in which to curate the collections before they go out.

BOOKMOBILE

Bookmobile services continue with regular monthly runs. During the Richard Elias-Mission Library closure, the bookmobile will provide outreach support by making some school visits in the area to distribute summer reading and summer learning materials to the students and families whose regular branch is not available.

This month, several bookmobile visits were cancelled due to a lack of staff, but community members were happy to hear that the books they have reserved will be waiting for them at next month's visit.

BOOKS-BY-MAIL

The books-by-mail sign-ups have been steadily increasing. We updated the registration information on the library website and have been working on creating booklists accessible via the library website to feature the new Large Type titles, thus giving the customers the best updated information about the materials and services available to them from the library through books-by-mail.

Activities funded by Friends Groups

Friends of the Pima County Public Library

Murphy-Wilmot Library- Still Life with Watercolors

Himmel Park Library – Comic Book Camp

Valencia Library –Family Storytime, Create Club, Teen Time, 2nd Saturdays Crochet Circle, Yoga with Vivienne Uyeda, Youth Special Program: MMIW Remembering, Adult Special Program: A day of self-care

Eckstrom-Columbus Library – Chess with Martha and Zack Underwood, Yoga with Vivienne Uyeda

Quincie Douglas Library – Raising Backyard Chickens (Emy); Skin 101 (Dr. Porter), Koru Multicultural Center; Mama Coal Country Singing Workshop

Sam Lena–South Tucson Library – Hardscrabble Road Duo

Salazar-Ajo Library – Whatever Wednesdays – Family Movie, Japanese Lanterns, Noisy Science-Children's Museum, Painting with Dolores Haro, Tie-Dye, Family Storytime, Yoga with Morgana

Friends of the Kirk-Bear Canyon Library- - Family Storytime, Sensory Program, Kirk-Bear Canyon Book Club, The Cozy Crafters Collective, Harp & Flute Concert

Friends of the Green Valley Library (Green Valley & Sahuarita)-Family Storytime, Hora de Cuentos, Reid Park Zoo: Habitats Around the World, Arts and Crafts for Adults, Crafternoon in Amado

Friends of the Oro Valley Public Library- Koi Fish Watercolor & Salt Art

Friends of the W. Anne Gibson-Esmond Station Library- Reid Park Zoo



DATE: June 6, 2024

TO: Library Board, Pima County Public Library

Pima County Board of Supervisors
 Pima County Administration
 Friends of the Pima County Public Library, Board of Directors
 Friends of the Arivaca Library, Board of Directors
 Friends of the W. Anne Gibson-Esmond Station Library, Board of Directors
 Friends of the Kirk-Bear Canyon Library, Board of Directors
 Friends of the Oro Valley Public Library, Board of Directors
 Friends of the Pima-Green Valley Library, Board of Directors
 Pima Library Foundation, Board of Directors

FROM: Marissa Alcorta
 Deputy Library Director

SUBJECT: Circulation and Activity Measures: April 2024

	April 2024	April 2023	Percent Change
Circulation and Visits			
Circulation - Physical	173,899	176,526	-1%
Circulation - Digital	253,671	222,250	14%
Gate Count	222,573	191,805	16%
Website Visits	518,582	382,428	36%
Cardholders			
Active Cardholders	165,066	150,571	10%
Total Cardholders	275,784	291,576	-5%
Percent Active Cardholders	60%	52%	16%
Virtual Reference Service			
Chat Service - Number of Chats	754	649	16%
Research Questions	354	302	17%
Phone	1,866	1,708	9%
Mail	218	488	-55%
Programming			
Early Childhood Literacy Program Attendance	5,791	3,722	56%
Adult Literacy Program Attendance	2,783	2,410	15%
Workforce Development Program Attendance	459	306	50%

Library Advisory Board Activity Report

April 2024

BRANCH	Physical Circulation	Computer Use	Gate Count	Number of Programs	Program Attendance	Attendance at Outreach Events and School Visits	Number of People Using Meeting and Study Rooms
Bookmobile / Books by Mail	832	0	178	0	0	143	0
Caviglia-Arivaca	408	58	535	17	68	28	88
Dewhirst-Catalina	2,141	272	3,736	24	79	40	14
Dusenberry-River	11,416	865	8,300	26	465	0	515
Eckstrom-Columbus	5,656	3,324	15,746	39	401	0	1,027
El Rio	1,529	317	1,967	19	68	86	0
Flowing Wells	2,907	1,246	6,062	49	506	21	299
Frank De La Cruz-El Pueblo	246	204	1,638	12	268	70	0
Himmel Park	9,662	1,098	9,826	27	461	53	212
Joel D Valdez Main	5,765	4,081	26,765	42	659	258	692
Joyner-Green Valley	10,508	1,169	11,837	37	509	187	744
Kirk-Bear Canyon	10,805	586	8,699	20	445	24	765
Martha Cooper	0	0		0	0	0	0
Miller-Golf Links	3,582	301	2,592	1	22	0	58
Murphy-Wilmot	19,332	3,772	19,932	58	1,438	285	2,392
Nanini	14,513	1,427	10,745	60	1,398	196	1,504
Oro Valley	20,747	1,395	27,884	73	1,514	0	1,008
Quincie Douglas	2,693	1,528	8,014	80	831	47	522
Richard Elias-Mission	112	0		0	0	0	0
Sahuarita	6,752	1,034	10,403	63	941	597	2,067
Salazar-Ajo	1,089	283	3,193	93	474	0	149
Sam Lena-South Tucson	800	1,055	4,185	4	28	50	124
Santa Rosa	4	3		6	141	40	0
Southwest	1,237	333	3,613	15	17	14	0
Valencia	4,960	2,363	9,059	83	954	115	1,301
W. Anne Gibson-Esmond Station	8,260	406	3,484	21	332	100	600
Wheeler Taft Abbett	12,451	1,740	12,229	69	1,072	270	368
Woods Memorial	10,017	2,990	11,951	30	411	0	300
Web Renewal	5,475	0		0	0	0	0
Adult Services	0	0		192	1,346	87	0
Youth Services	0	0		50	328	1,050	0
TOTALS April 2024	173,899	31,850	222,573	1,210	15,176	3,761	14,749
TOTALS April 2023	176,526	28,333	191,805	1,261	15,895	3,839	14,683
Percentage Change	-1%	12%	16%	-4%	-5%	-2%	0%

* Santa Rosa was closed for most of the month of April

Mission and Martha Cooper closed April 2024